



## Goodbye Network News Hello BCN Provider News

**Your September-October issue of *Network News* is the last printed provider newsletter you will receive from BCN!**

Beginning with the November-December publication, BCN provider information will come to you in *BCN Provider News*, our new online provider news magazine.

If you'd like to get acquainted with the features of the new electronic publication, you're invited to take a tour at [MiBCN.com/providernewsbcn](http://MiBCN.com/providernewsbcn).

**Important:** To keep BCN provider information coming to your office, you may register to receive an e-mail notification when each issue of *BCN Provider News* is published. The e-mails can be personalized with headlines from the publication about topics you select. Each member of your staff can register to receive notifications at [cbasm.com/providernews](http://cbasm.com/providernews).

## Change in home care referral requirement

A referral is no longer required for home care services rendered by contracted providers. In the past these services required clinical review. This change applies to Blue Care Network commercial and BCN Advantage<sup>SM</sup> coverage. All home care requests for BlueCaid members still require clinical review. For more information, please see Page 42 of the July-August *Network News*.

## Sleep studies

Sleep studies require prior authorization effective July 1, 2009, with the exception of BlueCaid. Please visit the e-referral home page for future updates on this and other referral information.

## System IDs should not be shared

Due to privacy and security concerns, user IDs for BCN systems may not be shared within your office. Each user must sign up for a personal ID.

## Clinical editing form available online

The Clinical Editing Appeal Form, **revised effective July 1, 2009**, should be submitted with all clinical editing appeals. Old versions of the form should be discarded.

The form is available on web-DENIS > *BCN Provider Publications and Resources* > *Billing*. You can download a copy of the form to your computer, then type in the form and print it as needed.

**Note:** As of June 30, 2009, BCN's Clinical Edit Appeals team was handling appeals dating back to the beginning of April.

For more information on submitting a clinical editing appeal, please see Page 39 of the July-August *Network News*.

## 2009 member incentives

Your office may see an increase in members requesting appointments for the following routine tests, which are covered benefits. Members can earn incentives for completing the tests. Please assist your members in completing the reward forms they bring to their appointments.

Health measure	BCN	BCN Advantage	BlueCaid
Diabetes <ul style="list-style-type: none"> <li>• HbA1c testing</li> <li>• LDL-C testing</li> <li>• Nephropathy testing</li> <li>• Retinal eye exam</li> </ul> (Must complete all 4)	X	X	X
Breast cancer screening			X
Well child visits (six visits by 15 mos.)			X
Lead screening (by age 2 birth date)			X
Pneumonia vaccination		X	

If you have questions or need assistance, please contact **(Lawrence S. Hayes)**  
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