



July 2010

Forms-by-fax program ends

BCN's physician forms-by-fax program has been discontinued. The physician forms listed on the *Physician Requisition Fax Form* are now available on web-DENIS in *BCN Provider Publications and Resources > Forms > Medical Exam*.

We've also added links to some frequently requested member items under the *Member Materials* heading on the *Forms* page.

For more information, please see Page 8 of the July-Aug. *BCN Provider News*.

New ID card brochure available

A new Blue Care Network member ID card brochure with up-to-date product information is now available for BCN providers. An electronic version is located on web-DENIS in *BCN Provider Publications and Resources* on the *Products* page under the heading *General Product Information*. You can download and print this version from your desktop.

A print version of the brochure is also available by contacting your provider representative.

Diabetic retinal eye exams

Members do not need a referral for the annual eye exam for diabetic retinopathy when the exam is performed by a contracted BCN provider.

- Bill with procedure codes* 92002, 92004, 92012, 92014, 92225, 92226, 92250, S0625, S3000, S0620, S0621.
- Use diagnosis codes 249.5, 250.xx and 648.0x. Diagnosis codes 362.0x and 366.41 may be reported secondary.

Outpatient Doppler, duplex scans

Contracted BCN providers can now report Doppler and duplex scan procedures for procedure codes *93875 – *93990 without plan notification or a referral. This applies to outpatient services, whether done in an office or outpatient facility location.

*CPT codes, descriptions and two-digit modifiers only are copyright 2009, American Medical Association. All rights reserved.

Update on Prevnar 13

For dates of service from March 1, 2010, through June 1, 2010, BCN's system incorrectly denied some claims for procedure code *90670 (Prevnar 13), which is replacing procedure code *90669 (Prevnar 7). BCN is manually correcting N10 denials for 90670 that occurred in error for these dates of service. Physicians may continue to submit claims for Prevnar 7 until the end of this year.

2010 member incentives

BCN and BlueCaid members who are not compliant with BCN guidelines for certain recommended services are eligible for incentives for receiving the services. To qualify for the incentives, members must receive recommended services in 2010 and return required verification forms to BCN, signed by their physician, by Jan. 14, 2011. The BCN incentive is for diabetes testing. BlueCaid incentives include child lead screening, diabetes testing, mammograms and well-child visits.

e-referral access

BCN requires all e-referral users to have their own account. Passwords should never be shared.

- To sign up, go to ereferrals.bcbsm.com and click on *Sign up for e-referral* under *e-referral Resources*. Complete the e-referral application form and submit it from your desktop.
- Providers may also transfer e-referral access from a former employee to a new employee. Fax a request on your organization's letterhead to 1-800-495-0812. Include the former employee's name and user ID.

Provider enrollment web pages

We're making our Web-based enrollment and change processes easier. We've made user-friendly enhancements to the provider enrollment navigation screens at bcbsm.com/providers/enrollment and plan more enhancements later this year. If you have questions about using the new enrollment pages, contact your provider representative for assistance.

If you have questions or need assistance, please contact (name)

Phone:

E-mail:

