



All new Provider Resource Guide available

The all new electronic *BCN Provider Resource Guide*, formerly published as the laminated, hard copy *BCN Provider Resource Directory*, is now available on web-DENIS and e-referral. The old resource directory contains outdated information.

The new resource guide offers providers easy access to contact information for various BCN services and functions. Each service or function has a dedicated printable page that is updated as needed. The most current information is always available.

- 🔗 On web-DENIS, go to BCN Provider Publications and Resources > What's New
- 🔗 On the e-referral home page, click on the link to the guide in the left navigation panel.

New enrollment and change forms

New Enrollment and Change forms have been implemented for BCN professional providers. The forms will expedite the processing of professional provider enrollment requests. The forms are available on MiBCN.com > *I am a provider* > *Enrollment*. We recommend that you complete the new forms online, print a copy to sign, then fax or mail to Provider Enrollment and Data Management. **Hand printing the forms may cause delays in processing your requests.**

New vendor for diabetic DME materials

J&B Medical Supply Company now supplies all diabetic materials through its network of providers for BCN commercial and BCN Advantage members. Northwood Inc. continues to supply all non-diabetic durable medical equipment and supplies. For more information, please see Page 9 of the May-June *Network News*.

Radiology referral questionnaires

All samples of the Radiology Management program questionnaires are now available on PODS.

Completion of questionnaires is now required when requesting authorization from BCN for high-tech radiology procedures.

Diabetic retinopathy exams

PCPs in BCN's East and Southeast regions are no longer required to submit a referral to BCN for a diabetic retinopathy exam when the exam is performed by a contracted BCN provider. Please see Page 9 of the May-June *Network News*.

Clinical editing appeals update

At the time this issue of *Blues Brief* was published, BCN's Clinical Edit Appeals team was handling appeals dating back to the first week of March. If you have questions about the status of a clinical edit appeal, please contact your provider representative.

Offices closed

Blue Care Network will be closed on Memorial Day – Monday, May 25.

If you have questions or need assistance, please contact **(Lawrence S. Hayes)**
Phone:248-455-3509