

## Licensed Master Social Worker LMSW or Master Behavioral Health Professional

### Job Description

Medical Network One is looking for Care Managers to work in the area of Monroe county, Michigan. Part time or full time; **Monday through Friday with flexible schedule.**

Candidate responsible for patient health care management and coordination in order to achieve optimal clinical, financial and quality of life outcomes by creating and implementing an integrated collaborative plan of care.

Coordinates and monitors Medical Network One patients' progress and services to ensure consistent cost effective care that complies with Medical Network One policy and all state and federal regulations and guidelines.

Care management services include conducting physician's office, home, post acute care and skilled care visits.

### Essential Functions

- Provides care management services to patients with chronic or complex conditions.
- Proactively identifies patients that may qualify for potential care management services.
- Conducts assessment of member needs by collecting in-depth information from Medical Network One's information system, the patients, patients' family/caregiver, hospital staff, post acute care facility and skilled nursing facility, physicians and other health care providers.
- Identifies, assesses and manages patients per established criteria including HEDIS and other evidence based guidelines.
- Develops and implements a care management plan in collaboration with the patient, caregiver, physician and/or other appropriate health care professionals to address the patient's needs.
- Evaluates effectiveness of the care plan and modifies as appropriate to reach optimal outcomes.
- Measures the effectiveness of interventions to determine case management outcomes.
- Promotes integration of services for patients including behavioral health and long term care to enhance the continuity of care for Medical Network One patients.
- Conducts face to face, hospital, post acute care, skilled nursing care or home visits as required.
- Demonstrates dependability and reliability.

- Participates in Interdisciplinary/inter-professional Care Team meetings.
- Maintains professional relationships with health care provider community and internal and external customers.

### **Knowledge/Skills/Abilities**

- Demonstrates ability to communicate, problem solve, and work effectively with people.
- Excellent organizational skill with the ability to manage multiple priorities.
- Strong analytical skills.
- Knowledge of applicable state, and federal regulations.
- Knowledge of ICD-9, CPT coding and HCPC for Behavioral Health focused CM knowledge of DSM IV TR and DSM 5 diagnostic coding
- Familiarity with NCQA standards, state/federal regulations and measurement techniques.
- In depth knowledge of Care Management tools.
- Computer skills and experience with the full suite of Microsoft Office Products.
- Excellent verbal and written communication skills.
- Able to maintain regular attendance based upon agreed schedule.
- Maintain confidentiality and comply with Health Insurance Portability and Accountability Act (HIPAA).
- Skilled at establishing and maintaining positive and effective work relationships with coworkers, clients, members, providers and customers.

### **Required Education**

Master's degree in Social Work, Counseling, Health Education or other mental/social health discipline (a combination of experience and education will be considered in lieu of degree - for behavioral health focused position degree is required).

### **Required Experience**

One to 3 years of clinical experience with three or more years of case management experience. \* for Behavioral Health focused CM experience in community mental health and/or psychiatric care management is required.

**Required Licensure/Certification** Licensed Clinical Social Worker LCSW, Advanced Practice Social Worker APSW, Licensed Professional Counselor LPC/LPCC, Licensed Marriage and Family Therapist LMFT in good standing. Must have valid driver's license with good driving record and be able to drive locally.

### **Preferred Experience**

More than 2 years Care Management experience. Medicaid/Medicare Population experience beneficial.

**Preferred Licensure/Certification**

Certified Case Manager. (CCM), Certified Professional in Healthcare Management Certification (CPHM) Certified Professional in Health Care Quality (CPHQ), MiPCT Complex Care Management Certificate, or other health care or management certification.

Job Type: Full-time

Required experience:

- Non -,manager ; master level: 2 years

Required education:

- Master's